

ACCOMMODATION RULES

- 1) Strictly prohibited activities are under penalty of €500
- 2) The 7Lizards Apartment Resort staff is only able to accommodate guests who are properly registered. Guests must show a valid identity card when they arrive, fill in and sign the registration card, and provide the appropriate guaranty by cash payment. They will receive keys to their room(chip card) and gate.
- 3) In exceptional circumstances the 7Lizards Apartment Resort staff may offer to guests a different accommodation from the one that has been reserved. However, this accommodation may not differ substantially from the accommodation originally confirmed.
- 4) Guests of the complex will stay only in their area of accommodation and not enter forbidden areas marked as PRIVATE without prior permission.
- 5) Visitors are to be received in the hotel's common areas. Visitors may only come to the accommodation area of the hotel from 8 a.m. until 10 p.m. with the approval of a member of staff at the reception desk and after being enrolled in the visitors' book. Outside these hours only guests staying in the hotel may enter the accommodation area of the hotel. A visitor remaining in the hotel room after 10 p.m. will be charged for the price of a stay per one night.
- 6) A guest who checks in before six o'clock in the morning shall pay the rate for the entire previous night.
- 7) Guests shall not be allowed to move the furniture in their rooms or in the hotel's common areas without permission from the 7Lizards Apartment Resort management.
- 8) Guests' own electrical appliances shall not be used in the 7Lizards Apartment Resort. However, this does not apply to personal hygiene appliances (hairdryers, electric razors, etc.) or to computer equipment (notebooks, tablets, mobile phones).
- 9) For safety reasons children under the age of ten may not stay in a room or the common areas without adult supervision. The adult shall bear full responsibility for any damage caused by the children.
- 10) Guests may not store sports equipment or objects in their rooms. There are special storage spaces provided in 7Lizards Apartment Resort.
- 11) Dogs and other domestic animals may stay in a room provided their owner submits the animal's health certificate. The guest shall be charged a fee according to the valid price list.
- 12) Guests shall be quiet during the evening hours of 10 p.m. until 7 a.m.
- 13) Guests shall be liable for any damage caused to 7Lizards Apartment Resort property and are obliged to pay for the damage at the front desk.
- 14) Guests must check out by 11 a.m. of the last day of their stay unless it is arranged otherwise. If this time limit is exceeded the guest shall be charged a special fee for - 'daytime use of the room', or a full further day's stay.
- 15) When leaving, guests must turn off taps and lights and shut the door of their room. When checking out of the 7Lizards Apartment Resort they must hand in the key (chip card) to their room at the reception desk.
- 16) Guests shall pay for their accommodation and the services provided at the beginning of their stay according to the valid price list.
- 17) Information about the rates of the 7Lizards Apartment's services are available at the reception desk and on our websites.
- 18) The 7Lizards Apartment Resort management shall welcome any suggestions for improvements and shall also be grateful for any criticisms you may have.
- 19) Guests must familiarize themselves with the accommodation rules. If the accommodation rules are not followed, the 7Lizards Apartment Resort management shall have the right to end the guest's stay before the originally agreed departure date and to charge that guest a fee in the

amount of lost profits up to 100%.

20) Wi-Fi internet access password (based on the received cash payment) will be provided at the front desk by the 7Lizards Apartment Resort reception staff.

01. December 2017 in Spain, Tenerife, Los Gigantes.